



Quality Care & Support for Older People



Annual Report

2014 - 2015



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Health and Social Care

Supporting the needs of older people, in the city of Wolverhampton

- Information
- Advice
- Support
- Volunteering
- Advocacy
- Befriending
- Domiciliary Care

Our Aims

Our aim is to make a positive difference to the health and wellbeing (both physically and mentally) of our beneficiaries in order to improve their quality of life.

- We provide high quality care and support services by taking a person-centred holistic approach when supporting the unique and individual needs of the people we work with.
- We aim to exceed the expectations of our beneficiaries so that they can achieve their goals and live more fulfilled lives.
- We continue to provide services that help to reduce the feelings of isolation and loneliness amongst older people.
- We seek to continually improve/develop our services to meet the current and future needs of our beneficiaries.
- We will provide volunteers with opportunities for training, access to courses and practical work experience.

Our Mission

Moreland Trust Health and Social Care aims to provide a range of care and support services to older people aged 50+ that will improve their quality of life, through the promotion of independence; the provision of choice, whilst protecting their individual rights and maintaining their dignity.

Our Values

Moreland Trust Health and Social Care is an organisation that:-

- Supports the principles of dignity, respect, choice, privacy and the protection of individual rights.
- Works in partnership with service users, their families, carers/representatives and professionals in the provision of care and support services.
- Embraces diversity and provides services that meet individual needs.
- Is responsive to changes within the health and social care sector.
- Supports social action through the recruitment of volunteers



Governance



Trustees

Mrs E Lewis MBE

Mrs Nidia Fogoe

Mr Ron Scarlett

Members

Mrs Alicia Spence

Mr Neville Lyseight

Mr Earlston Warner

Mr Sau Man Li

Chairperson

Mr Sau Man Li

Company Secretary

Ms Naomi Hobbs

Vice Chairperson

Mrs Essie Lewis

Treasurer

Neville Lyseight

Meetings

The board meet on a monthly basis to discuss the business of the organisation and to make plans for the future. Committee meetings will be held monthly and used as an opportunity for service users to contribute to the future plans and development of the organisation.

Premises

Moreland Trust are located in the Whitmore Reans area of Wolverhampton. The premises are rented from Heantun Housing Association. There is adequate car parking and disabled access for service users.





Chairpersons Report



As the incumbent chair, I was extremely fortunate to have had the support of a committed and experienced Board, with an equally committed and talented operations team to support me in my new role.

As an organisation, Moreland Trust operates in a forever changing landscape that has seen a number of major changes to the way the health and social care sector functions, in particular the Care Act 2014 which comes into effect from April 2015. One of the first tasks that I set myself was to support the Board to revise and update the Trust's Business Plan, with a view to establishing a firm direction for our long-term aims and more importantly a strong foundation for the sustainability of the organisation. The Board, supported by the Operations Manager, have worked tirelessly to develop an up-dated Business Plan and Risk Register to drive the Trust forward, and I am glad to say we are nearing the completion of this critical task.

Following on from our business planning exercise, the Board faced with ever decreasing resources and funding have explored a number of options to either merge or to work more collaboratively with a number of community based organisations and partners. These discussions are on-going and we will endeavour to consult with and keep the members, partners and stakeholders of the Moreland Trust updated on this matter. In the meantime both the Board and the operations team are continually seeking out new development opportunities and funding streams to support Moreland trust to move to our ultimate aim of being self-sustaining.

As part of the business planning process the Board with the support of the Operations Manager conducted a SWOT analysis of the organisation. The purpose of this exercise was to identify the potential Strengths, Weakness, Opportunities and Threats to the Trust in order to better identify our strategic aims and directions. One of the perceived weaknesses was our current location and offices, which it was felt was limiting with regards to its ability to further develop our range of services. The Board in response has started to look at sourcing alternative offices / premises that are more conducive to developing and delivering more community based services to meet the needs of our members and to achieve our long term objectives.

The Board has worked closely with the Operations Manager to review and up-date our operating systems, processes and governance to ensure maximum efficiency and effectiveness in the way that we work. Our aim was to develop a flexible operating structure that would allow us to develop and deliver our services in line with the needs and preferences of our members, whilst also meeting the organisation's legislative and regulatory obligations.

Over the last 12 months the operations team have worked tireless to ensure the targets set by the Big Lottery Fund have been met and that we continue to achieve the required outcomes. The work carried out by the team and our committed group of volunteers is critical in supporting members and clients of the Trust to access information, advice and services to meet their needs and circumstances in these testing times.

Our domiciliary care agency was inspected by the Care Quality Commission, the regulators for the sector, as part of a routine inspection in January of this year. Following their audit of services the agency was deemed to have satisfactorily met the following standards:



Chairpersons Report



- Respecting and involving people who use services
- Care and welfare of people who use services
- Safeguarding people who use services from abuse
- Supporting workers
- Assessing and monitoring the quality of service provision

The operations team has done an excellent job in up-dating the way we communicate with our members, partners and stakeholder, We now have an up-dated presence on the Internet that utilises social media to reach out to existing and potential clients.

The Moreland Trust joined ACTAN earlier on this year to take advantage of its dissemination service and we now receive weekly up-dates on changes to the sector and funding. This level of current and timely information is essential to guide the Board on its strategic objectives and business planning. Furthermore, it enables Board to plan in advance for major changes to the health and social care sector, rather than be reactive and miss out on vital development and funding opportunities.

The Government has now published the statutory regulations and guidance which accompany the Care Act 2014, we now have the details of how the Act will work in practice when it comes in to effect from April 2015, including the threshold at which those with care needs and carers will be eligible for support.

Despite a number of reforms to social care law, the Government, and all political parties, have failed to set out a robust approach for the future funding of both social care and the NHS. Older and disabled people and their families are paying the price, and because of this it is the Boards intention to:

- Continue to work closely to increase the level of partnership working with statutory and voluntary partners to address the growing gulf that members are experiencing between increasing care needs and available funding.
- Provide members receiving social care support and their carers with timely support and advice.
- Offer appropriate help that is backed up by up-to-date advice on how to navigate and get the most from what is now an extremely complicated health and social care sector.
- Find and apply measures to enable the Trust to become self-sustaining.

I would like to acknowledge the hard work of our Board, who offer their time, expertise and services on a volunteer basis in order to ensure the members and clients of the Moreland Trust receive the care and support they require to remain active citizens in their community.

I would also like to thank our fantastic team of volunteers for their commitment and continued support of our members and clients, without which we would not have the infrastructure to drive the organisation forward.

I would like to thank our operations team for their hard work and perseverance in meeting all the required Big Lottery milestones and overall business objectives to-date. Furthermore, I would also like to personally thank Andrea and Nicky, Moreland Trust's Operations Manager and Administrator respectfully, for their hard work and commitment in support of the Board, a task made particularly harder because the Board members donate their services on a Pro bono and voluntary basis.

Sau Man Li - Chairperson



Operations Manager's Report



The past year has been a successful one for Moreland Trust. Despite the project starting late we were able to exceed the targets set for referrals and volunteer recruitment. We have continued to deliver high quality care and support services to older people and have given our volunteers opportunities to access training, gain valuable work experience with a view to enhance their employability.

Our social and welfare advice/support service to beneficiaries has focused on the promotion of independence, choice and enabling individuals to better manage their health conditions. Activities undertaken have included: support planning, befriending, advocacy, well-being checks, organising aids/adaptations/equipment, letter writing /form filling, income maximisation, identification of more appropriate housing, advice on safety and security matters, accompanying service users to health care appointments proving health care advocacy and translation services.

The introduction of our telephone well-being service has been a success, it has allowed us to make increased contact with our beneficiaries.

A significant change for Moreland Trust in the last year has been in our marketing and branding. We want to be seen as an organisation that can provide high quality services to all sections of the community and not solely to African Caribbean elders. In terms of safeguarding our long term sustainability we felt that this change was necessary. We have developed a brand new website and revised our literature to reflect our re-branding.

We have continued to raise our profile establishing new referral routes into our services e.g. Penn/ West Park hospitals and Falls Prevention Team. It is important for Moreland Trust to work more closely with health and are seen as an organisation that is effective in supporting our beneficiaries to better manage their health conditions. A key shift for workforce development is train staff on health conditions which commonly affect our beneficiaries, in particular e.g. diabetes, stroke, dementia etc. Our training programmes will continue be responsive to the needs of beneficiaries as it is important that staff are able to provide improved advice/support on key health conditions. A focus of our coffee mornings has been to provide beneficiaries with information on health and well-being which has been received positively.

We have utilised our resources to support smaller community groups of mutual interest to become self-sustaining. In this current economic climate many organisations have lost their funding and are finding it challenging to continue to provide service to their beneficiaries. Areas of support include IT skills, fundraising and the confidence to utilise their skills to generate income streams. Groups we have supported are Parkfields Day Centre and The United Caribbean Ladies.

We are currently finalising our business plan for 2014 to 2017. Strategically we want to position ourselves to be responsive to central/local government priorities in relation to the health and social care sector. Our focus has been on workforce development and re-establishment/formulation of partnerships to support collaborative working e.g. Dorcas Housing Association, Senior Citizen Project, and Hibiscus Housing Association.

The funding for our Volunteer Co-ordinator post ended earlier this year, however we have been successful in a grant application to the European Social Fund (ESF). This has enabled us to recruit a Volunteer Co-ordinator until May 2015. The grant award will help support people aged 19+ who are unemployed to have greater



Operations Manager's Report



opportunity of finding employment.

The development of our activities programme has supported our continued commitment to the alleviation of loneliness and isolation amongst older people. The response from participants has been positive and encouraging. Providing activities that will improve the wellbeing of our beneficiaries will continue to be a priority for the organisation.

We have continued to receive positive feedback from our stakeholders, including our beneficiaries with regards to the services we provide. I would like to thank them for their continued support and loyalty.

Before closing, I would like to thank the team, including volunteers for their hard work and support this past year. I look forward to continuing to deliver services that exceed the expectations of our beneficiaries.

Andrea Brewster - Operations Manager



Treasurer's Report



For year ended 31st March, 2014 and for interim period to 30th September 2014



A grant application to Wolverhampton City Council for help in meeting accommodation cost in the early part of the financial year, while awaiting Big Lottery decision, was successful and secured us from April through to July 2013.

On the receipt of Big Lottery grants in August 2013 Moreland Trust activity resumed with an initial lag while the recruitment of staff continued. A further challenge was posed by the expiry of grant in October 2013 for the post of Co-ordinator for the Volunteer Support Programme. Alongside the Outreach project, the Volunteer programme had been effective and achieved noteworthy results.

The competence of the new project team was demonstrated in a brisk pick up of momentum and in rebuilding services across the board. An approach to the Big Lottery for a re-allocation of budget to maintain the volunteer co-ordination role was approved and paid for this activity up to May 2014.

Since the year end grant requests were made to Everson Trust to bridge a projected shortfall in the accommodation budget going forward, and the ESF (European Social Fund) to further fund the volunteer co-ordinator role. A successful outcome was achieved from the Everson Trust in August and from ESF late September to fund another 8-month period of volunteer co-ordination. The Outreach Project team took initiatives aimed at attracting giving through social media and engaged in public fund collection efforts.

Significant focus continues to be given towards identifying viable projects in which Moreland Trust might participate in future and to pursue potential partners for the delivery of services. Success in venturing remains the crucial goal yet to be achieved and the present grant funding affords opportunity to intensify our quest for openings during the rest of the 2-year period.

Neville Lyseight - Hon. Treasurer



Outreach Report



It has been a challenging but exciting year. We have re-engaged with approximately 40 service users and have had over 30 new ones to the service. This means we have exceeded our target for the first year.

The services provided include: befriending, wellbeing calls, support to attend medical appointments and activities; advocacy; advice and guidance; support to find and move to new accommodation; support to read letters and fill in forms; debt management. We've also made referrals to social services; independent living service; falls prevention; Black Country Housing; Wolverhampton Homes; Homes in the City; Wolverhampton City Council Private Sector Home Improvements/Handy Person service; Age UK gardening service; Welfare Rights Service.

We have been networking and actively promoting the service and attended meetings/delivered presentation to Social Services Adults Teams; Compton Hospice; Eversleigh Nursing Home; Broadway Gardens; Probert Court; Nelson Mandela House; United Caribbean Ladies; West Midlands Caribbean Parent Family and Friends; Experts by Experience Panel; Penn Hospital; Bilbrook Assistive Technology Centre; West Park Hospital; Falls Prevention; Blue Mountain Foods; Day Centres and Churches.

We have worked in partnership with staff from various organisations, including West Park Hospital's Community Rehab Team; Heantun Housing's Priority Care Team and sheltered housing schemes; Caribbean Memory Group; Merry Hill Housing Office; Social Services; McCalla House; Heath Town Senior Citizen Project; Seventh Day Adventist Church Day Centre; Gloucester Street Church Day Centre; Parkfield Day Centre; Independent Living service.

We are looking forward to the year ahead and the challenges it may bring and will continue to promote and develop the service. We will also continue to build and maintain trusting relationships with service users, other professionals and organisations to ensure we provide quality care and support that meet the needs of people over 50 and those who support them.

As part of our endeavour to meet the needs and engage with older people in the community we will, in the very near future, be holding drop-in-sessions throughout the week for anyone requiring advice or support.



Pauline Solomon



Jackie Samuels

Outreach Support Team



Volunteering



Since attaining the post of volunteer co-ordinator I have attended a number of volunteer drives from which we have been successful in securing a number of volunteers. These volunteers are exceptionally eager to fulfil their role, they have attended and participated in coffee mornings and two of them are assisting in writing a play based on dementia to be performed during the November coffee morning.

They have also been eager to help in the promotion of Moreland Trust and its projects and outreach programs. Two of our volunteers are currently opening communications and engaging in dialog with three mothers and toddlers groups in the Wolverhampton area to promote Moreland Trust and the acquisition of new volunteers.

Currently we have:

- 12 Active volunteers
- 13 Volunteers awaiting clearance
- 7 Volunteers in training

In year one of volunteering activities we recruited 15 volunteers surpassing our annual target. 9 of those volunteers have been able to obtain employment. In the current climate volunteers are a major asset to any company but the requirement for them to be trained and have some previous work experience is fundamental to their being able to go forward into employment.

The volunteers that are currently being place are empathetic, hardworking and eager. They aim to bring joy into the lives of older people and so find their task rewarding.

I am proud to be working with our volunteers and can only see a bright future for them and the organisation.

Rudolph Boon -Volunteer Co-ordinator

Paul Walters - Volunteer

"Moreland Trust has opened doors for me into employment. My communication skills have much improved due to the time spent engaged working in the local community. "

2014

Axe Ndemen - Volunteer

"I have learned that older people need respect, security and protection from isolation"

2014



Activities and Events



Moreland Trust Health and Social Care runs a variety of activities to promote the health and wellbeing of our service users. These include:

Coffee Mornings



We run a coffee morning every third Thursday of the month between 11am and 1.30pm.

This is a great opportunity to meet new people, socialise and engage in activities. These sessions include information on healthy eating and wellbeing topics, gentle exercise and discussions with other organisations that promote wellbeing.

We also use these sessions to engage with our service users, listening to their views and concerns and using these to tailor the services we offer to suit their requirements.

Aromatherapy Session May 2014

Service User

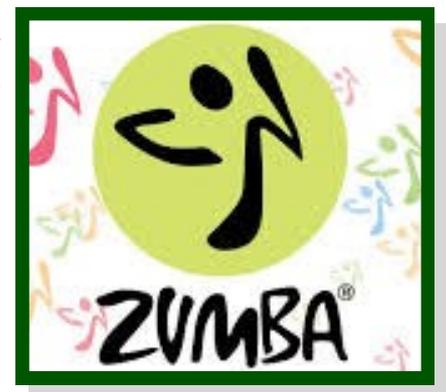
Coffee morning helps me socialise with others. I find the staff very friendly and helpful.

2014

Zumba Fitness

We are providing a "Fitness through Fun" routine which offers a softer approach to the usual intense Zumba dance routine, including chair based exercise. Keeping fit is the aim, encouraging the service user in adopting a healthy lifestyle.

During these exercise sessions we also discuss health related topics such as depression, dementia and the effects of smoking and alcohol. We provide an atmosphere where the service user feels happy to speak openly about their health and well being. We also provide guidance on eating healthily.



Service User

A good work out, I really enjoyed it. I also liked meeting the other people at the session.



Activities and Events



Computer Classes



We are currently running computer sessions for people interested in learning to use a computer. The sessions are aimed at the over 60's.

They set out to assist those who have very little or no experience of using a computer, to enable them to access the internet and for basic communication.

Learners will begin to understand their computers, turn the computer on/off, learn basic keyboard skills, have typing practice and access/browse the internet.

Service User

I am enjoying learning how to use the computer. I am finding it easier than expected.

2014

Fit as a Fiddle

We are partnering Age Concern to continue to deliver their extended "Fit as a Fiddle" programme.

Our staff and volunteers have received training to engage older people into opportunities for meaningful physical activity and wellbeing.

The programme aims to provide a more holistic, co-ordinated approach to services and activities that can improve quality of life and increase healthy life expectancy; delaying the need for more intensive, costly health and social care and therefore enabling people to maintain their independence for longer.



Service User

I enjoy learning about healthy eating and trying the various smoothies each week.

2014



Community Interest Company



The organisation has made an important strategic step in terms of its long term sustainability by establishing a community interest company in February 2014. The social enterprise will enable the Trust to access new streams of funding in order to develop/establish new business activities.

It was important for us to ensure that any profits/assets acquired under the CIC are re-invested back into the business or into the local community.

The community will benefit by:

-  The provision of services that encourage the independence of older people through the promotion of re-enablement and self-care allowing people to be able to stay in their own homes for longer.
-  The provision of services concerned with the promotion of health and wellbeing and the reduction of loneliness and isolation experienced by many older people.
-  Providing opportunities for volunteering and employment. With a growing aging population and the anticipated demands on health and social care services in the future it is important that community's capacity build.
-  Providing services that are affordable, of good quality that people want now and in the future.

Domiciliary Care Agency

Our domiciliary care agency which was established in 2012 is the first business now trading under our CIC. The domiciliary care market is a highly competitive one and therefore attracting new customers has been a challenging one. We are currently in the process of reviewing our current business model in regards to its financial viability. The organisation is considering all its options with regard to how the business will be delivered in the future.

Notwithstanding the challenges faced by the agency the quality of the service has remained high. The feedback from service users with has been extremely positive. 100% of those who have used the service have stated that they would recommend it to others.



Step Up Initiative



The Step Up Initiative is a new project funded by the European Social Fund. The project is aimed at supporting people aged 19+ to have a greater opportunity to finding employment.

The project will engage with individuals who are considered to be hard to reach:-

-  Women
-  People with learning or physical difficulties
-  Over 50's
-  Lone Parents
-  BAME

The Step Up Initiative is aimed at identifying and developing individuals who for diverse reasons have been absent from the employment market. We want to give unemployed people that “Step Up” to bring them closer to employment through training, access to courses, work experience, volunteering and practical support. Participants will be encouraged and motivated throughout their time on the project.

We want participants to view health and social as a valued and rewarding career choice and give people real opportunities to gain employment.

Rudolph Boon former Moreland Trust Volunteer and now Project Co-ordinator for this initiative :



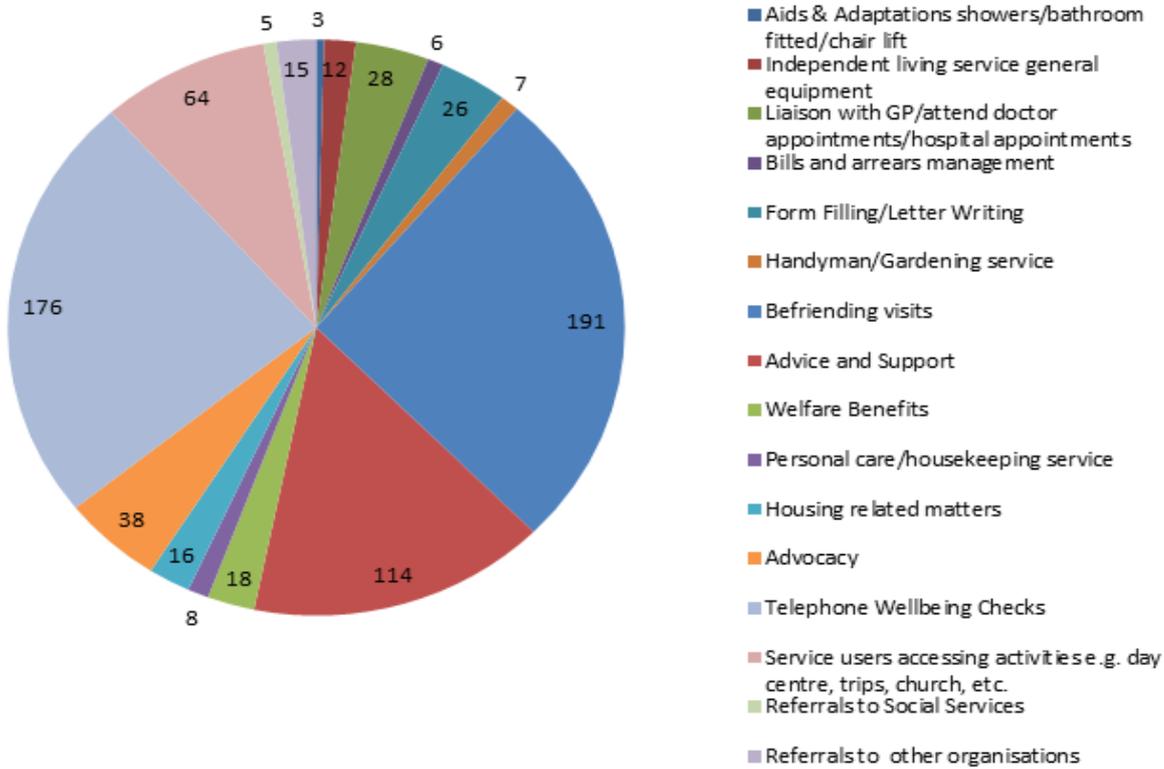
“Volunteering at Moreland Trust has opened my eyes to other avenues that exist to employment other than going to the job centre and the normal routes that are advertised. The Step Up Initiative will make access to employment more accessible”



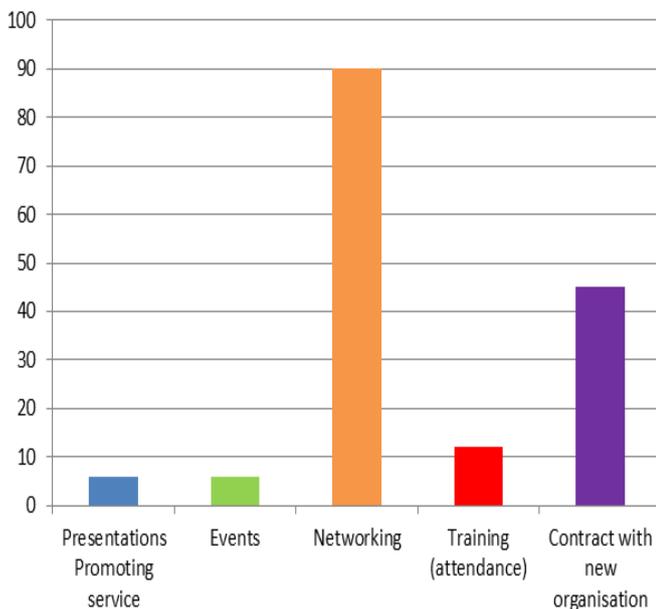
Service Delivery



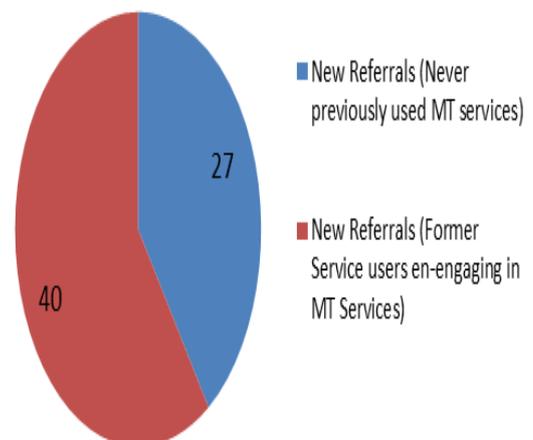
Outreach Activities Undertaken with Service Users Big Lottery Fund 2013 -2014



Other Outreach Activities Undertaken Big Lottery Fund 2013-14



New and Former Service users Re-engaged Big Lottery Year 2013-2014

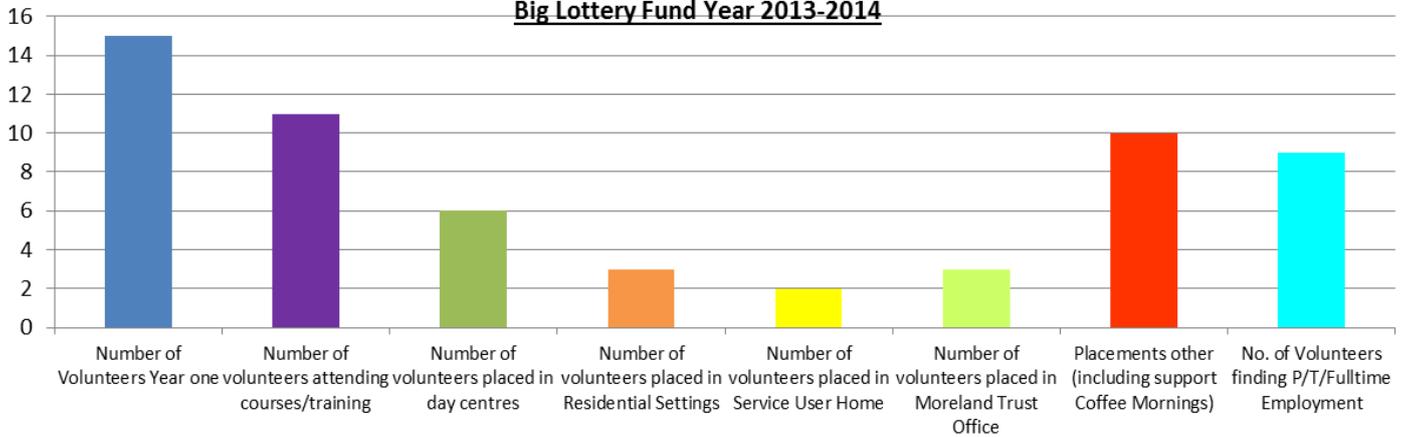




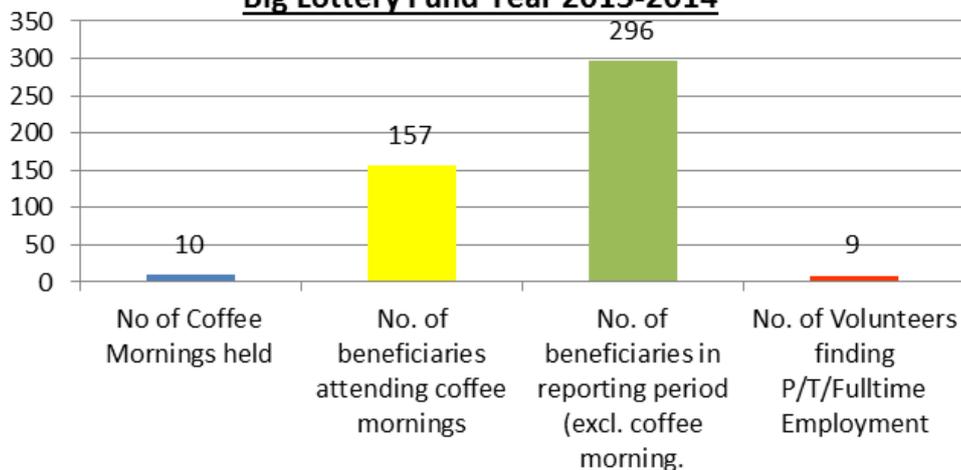
Volunteer Service Delivery



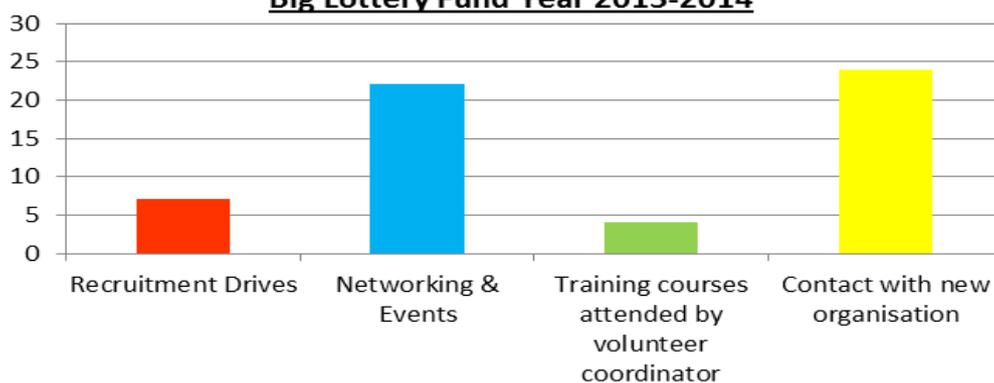
Volunteer Activity
Big Lottery Fund Year 2013-2014



Volunteer Activities and Beneficiaries
Big Lottery Fund Year 2013-2014



Volunteer Co-ordinator Activity
Big Lottery Fund Year 2013-2014

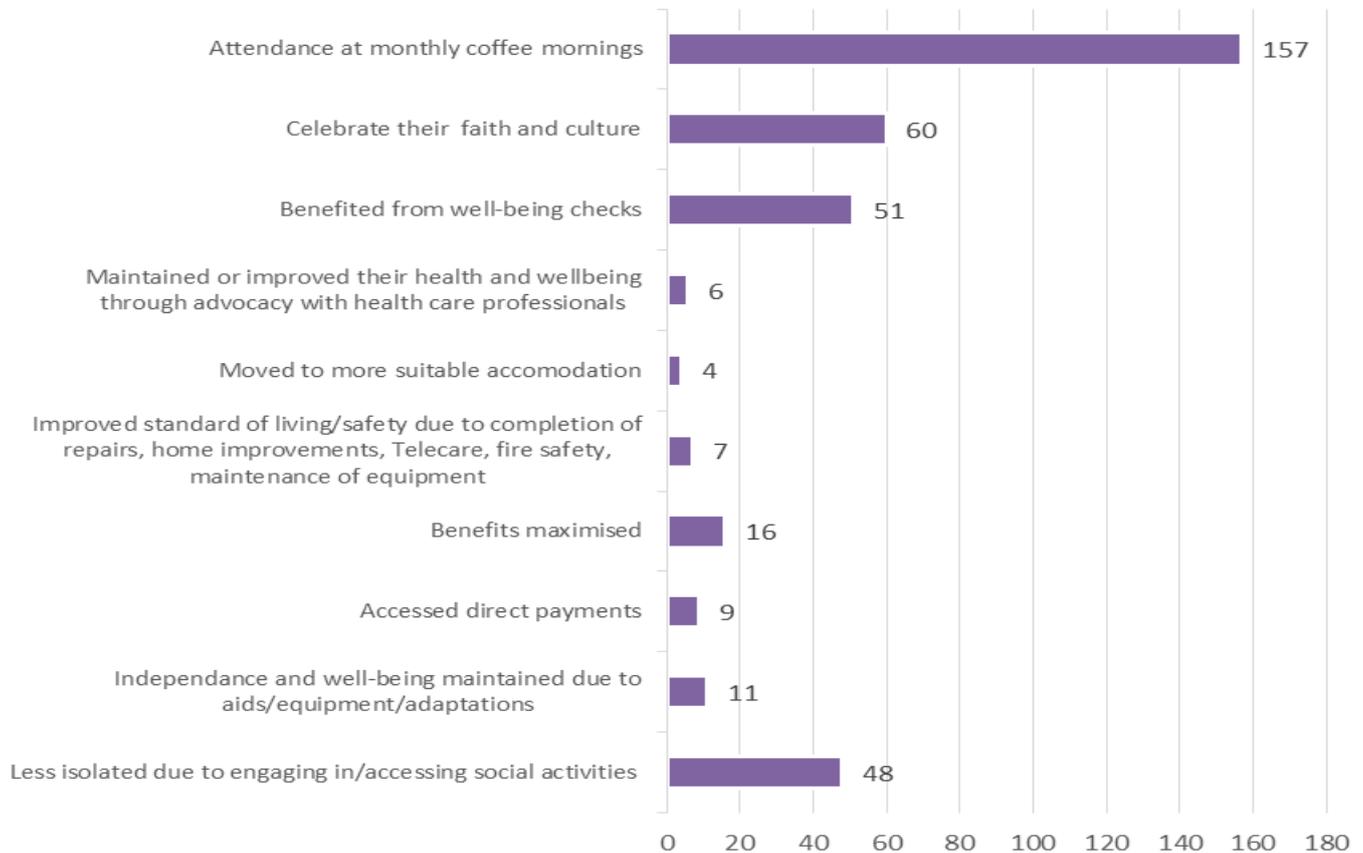




Outcomes



Beneficiary Outcomes Year 2013-2014



Volunteering Outcomes Year 2013-2014





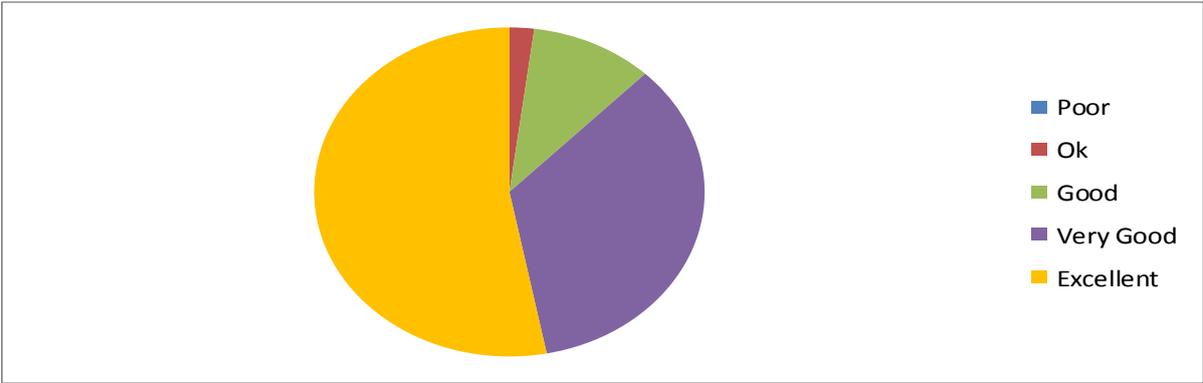
Evaluation Feedback



We carried out an evaluation (form attached) with 49 of our 68 service users during August 2014. The responses are collated below.

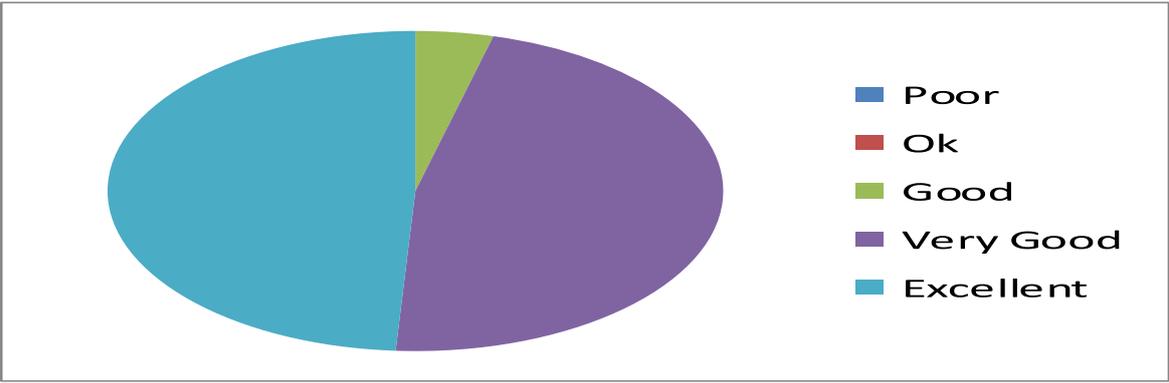
How would you rate this service?

Poor	Ok	Good	Very	Excellent
0	1	5	17	26



How do you rate the level of support and assistance provided by your worker?

Poor	Ok	Good	Very	Excellent
0	0	2	23	24



Do you think your outreach worker treats you with dignity and respect?

Yes, All the Time	Yes, Sometimes	No, Never
49	0	0

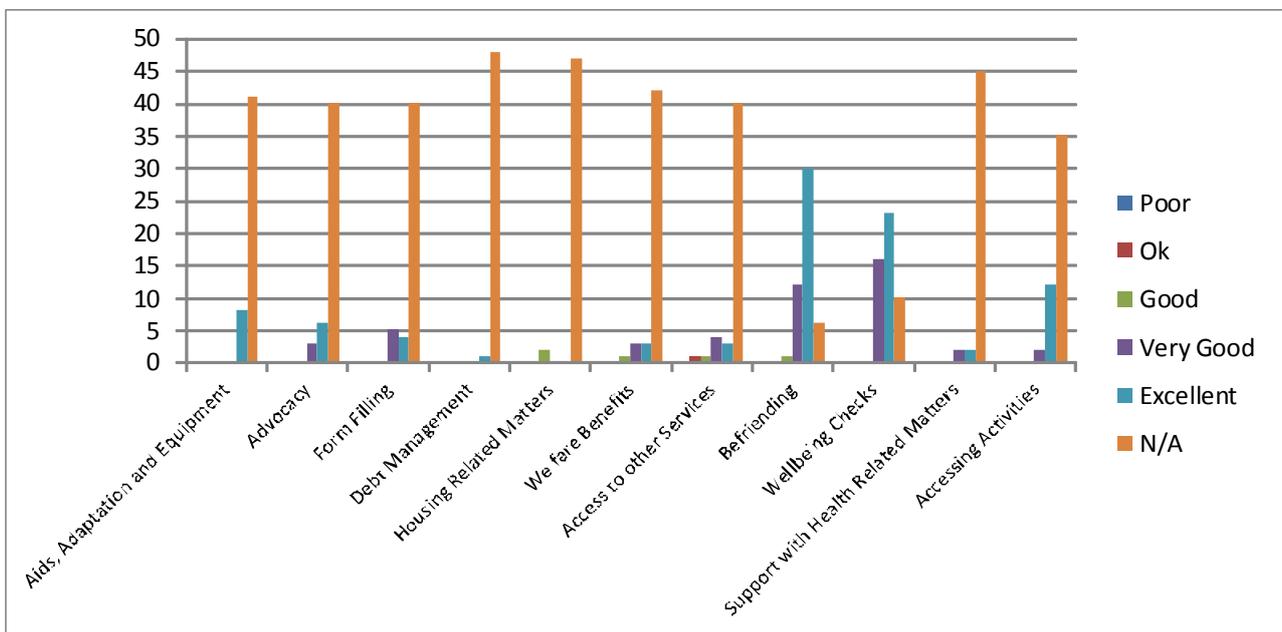


Evaluation Feedback



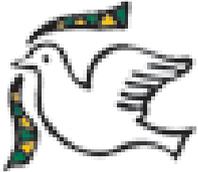
Which services have you used and how do you rate them?

	Poor	Ok	Good	Very Good	Excellent	Not Utilised Service
Aids, Adaptation and Equipment	0	0	0	0	8	41
Advocacy	0	0	0	3	6	40
Form Filling	0	0	0	5	4	40
Debt Management	0	0	0	0	1	48
Housing Related Matters	0	0	2	0	0	47
Welfare Benefits	0	0	1	3	3	42
Access to other Services	0	1	1	4	3	40
Befriending	0	0	1	12	30	6
Wellbeing Checks	0	0	0	16	23	10
Support with Health Related Matters	0	0	0	2	2	45
Accessing Activities	0	0	0	2	12	35



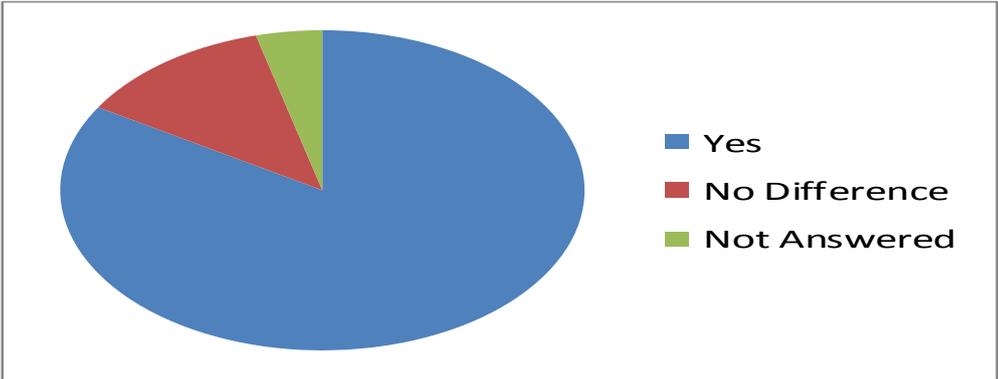


Evaluation Feedback



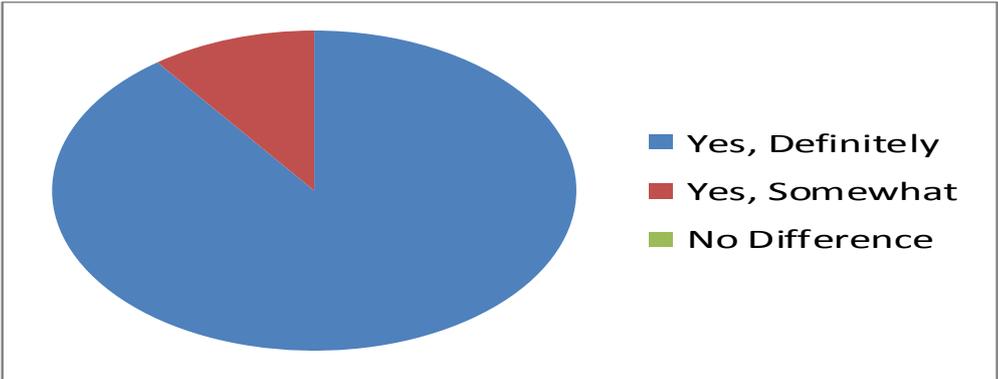
Have you felt less isolated and lonely as a result of our services?

Yes	No Difference	Not Answered
41	6	2



Do you think your wellbeing has improved as a result of our services?

Yes, Definitely	Yes, Somewhat	No
44	5	0



What could we do better?

The services users we had interviews with made no suggestions for improvements to the service.

Would you recommend this service to anyone else?

100% of those interviewed said they would recommend the services provided by Moreland Trust Health and Social Care to someone else.



Evaluation Feedback



Service users gave the following feedback, on what they found good about the service:

"Staff have been very helpful. Member have received a good service very helpful with matters relating to the day centre. Staff keep in touch and try to help. Can always rely on them."

"Coffee mornings"

"Jackie has shown me kindness"

"It's good and comforting to know you have got someone you can turn to."

"Promptness, wellbeing checks and befriending visits."

"Pauline is my right hand woman."

"Very supportive and kind"

"The staff are very courteous, mild, helpful, generous and kind."

"Staff have been very helpful. Helped me to get attendance allowance and direct payments. They always check on me."

"Very helpful and supportive."

"The befriending visits."

"The befriending visits."

"The befriending services."

"The service has been ok, I do not need a lot of support as I have family to help me."

"The outreach support worker is very supportive."

"Befriending"

"I enjoy coffee mornings although there could be more interaction sometimes"

"Its been very helpful. Pauline always thinks about me and call to check on me. I feel elated by the service."

"Everything staff are friendly and helpful; always treat me with respect."

"Talking to someone - when you feel alone and unwanted its good to have someone to talk to and make you feel wanted."

"Staff are very supportive and helpful. Moreland Trust has always been good to me. They always help me out. They're always there for me."

"Very supportive, helpful and kind. Sister Lewis has been very good to me, everyone has been good to me."

"I can now go upstairs easily, no slipping in bathroom. Service has been excellent."

"Very encouraging and supportive."

"I keep in contact by phoning outreach or she contacts me."

"The befriending visits."

"The fact that they are there for us in one community."

"The befriending visits."

"The support from outreach."

"The company of the outreach worker."

"The support and help"

"I always get my meals every coffee morning. I'm a member of Moreland trust but am unable to attend the coffee morning anymore."

"Each time I need support the outreach worker has been hand on."

"I love coming to coffee morning."

"I don't get to see the outreach worker often because I am at day services. The support I have received has been excellent."

"Staff are very caring and polite. Always ring to check on me and also visits. Ive only just started using Moreland, everything good so far."

"Its nice to have someone ringing to find out how you are."

"Pauline is very supportive and understanding. She is easy to talk to and very caring."

"The outreach worker has been there for me in my time of need"



Staff



Andrea Brewster Operations Manager

Andrea is the full time Operations Manager and Registered Care Manager, she began her employment with Moreland Trust in August 2013.



Nicky Harris Administrator

Nicky is the full time Administrator for Moreland Trust, she began her employment in early September 2013.



Pauline Solomon Outreach Development Worker

Pauline was the first of our two full time Outreach Development Workers to be employed by Moreland Trust. She commenced in her post late September 2013.



Jackie Samuels Outreach Development Worker

Jackie began her employment with Moreland Trust in early November 2013. Until this point Jackie had been Volunteering with us for two and a half years.



Rudolph Boon Volunteer Co-ordinator

Rudolph began to volunteer for the Moreland Trust in October 2013. He was appointed Volunteer Co-ordinator in September 2014. He is also the Project Co-Ordinator for the Step Up Initiative.

15 Volunteers have been recruited to the organisation during 2013/14.



Future Plans



Short Term & On going

- ✿ Workforce Development; being responsive to changing priorities within the health and social care sector..
- ✿ Continued development of our volunteering and work experience programme.
- ✿ Identify new office premises which allow the organisation to develop it's services.
- ✿ Investigate new funding streams which support the organisations long term sustainability in terms of income generation e.g. social investment.
- ✿ Identify new business opportunities in collaboration with others, either through applying for grants or submitting tenders.
- ✿ Explore diversification in terms of the services we deliver.

Long term

- ✿ The provision of respite care and resource centre continues to be an aspiration of the trust.



Acknowledgements



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- Big Lottery Fund
- European Social Fund
- Age UK
- The Everson Trust
- Lloyds Foundation England & Wales
- Wolverhampton City Council

Moreland Trust is honoured to have worked with the following organisations:

- ACCI
- ACSHAN
- Aethelred Court—Sheltered Housing Scheme
- Age UK
- African Caribbean Parents and Friends Association-
- Alzheimers UK
- Black Country Housing
- Blue Mountain Foods
- Board & Ordinary Members
- Broadway Gardens
- Carelink
- Various Churches
- Dorcus Housing and Community Support Association
- Fall Prevention Team
- Heath Town Senior Citizens Project
- Hibiscus Housing Association
- Independent Living Services
- McCalla House
- Neighbourhood Support Services
- Parkfields Day Care
- Neighbourhood Support Services
- Primary Care Trust (PCT)
- Penderel Trust
- Penn Hospital
- Residential Care Homes
- Seventh Day Adventist Church - Day Centre
- Sickle Cell Care
- United Caribbean Ladies
- West Park Hospital
- Wolverhampton Homes
- Wolverhampton Social Services Adult Teams
- Wolverhampton Voluntary Sector Council

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